

THAI Cargo Terminals in Thailand

THAI Cargo means Always deliver the best

At THAI Cargo we employ highly skilled personnel to provide a special kind of customer service, placing special emphasis on their specific requirements, known as “Always deliver the best, which differentiate THAI Cargo from others. Our workforce is well and highly experience in their tasks, offering friendly service and giving attention to every detail related to our work, while dedicating themselves to your complete satisfaction.

Our home base at Suvarnabhumi

With our services of Suvarnabhumi Airport, THAI Cargo now has an even greater capacity to serve your cargo needs. The region’s premier cargo facility features the region’s largest single-story terminal, with 90,000 square meters of controlled space that can accommodate anything from general to specialized cargo. With a current capacity of over one million tons per year. THAI Cargo offers the highest standard of quality cargo handling equipment, and has proved to be your best partner for global success.

FRESH, FAST OR BIG...At THAI Cargo, we handle everything

THE CUSTOMS FREE ZONE: Smooth passage for good business

The new Customs Free Zone at Suvarnabhumi is one major reason that THAI Cargo is poised to become the cargo hub for the region. With the entire international terminal located within the Customs Free Zone, all cargo will be permitted free and easy movement, where it will be exempt from further taxes or customs duties.

EXPRESS CARGO: No delay, no worries

Because every minute counts with your express cargo, THAI Cargo has designed facilities and processes to maximize efficiency and eliminate delays. Our Express Center offers 6,000 square meters of dedicated space designed to move your express cargo with the priority it deserves. All express cargo is transferred with a special belt transfer or pallet transporters to enable cargo movement without lifting - to prevent damage and for faster handling. From these, your express cargo is quickly sent out for boarding.

CUSTOMER AIRLINES CARGO: Treated like family

THAI, allied airlines, and customer airlines cargo is handled at a dedicated facility. Our special state-of-the-art equipment includes not just standard X-ray machines and explosive tracing devices, but also two large X-ray machines which can scan through metal containers with thickness up to 20 centimeters and are wide enough to scan the entire Unit Load Devices

or ULD, which help save time and leave your cargo intact. Thirty four special cool rooms in the facility can keep whole containers at pre-set temperatures if needed.

PERISHABLE CENTER: Keeping your cargo fresh always

All perishable goods are transported directly to the Perishable Center in order to keep them fresh at all times. The Center covers an area of 10,000 square meters of flexibly divided, precise climate-controlled space and triple-layered doors to prevent temperature fluctuations. The temperature inside the Center is kept constant and cool around the clock. THAI Cargo has six special cool rooms which can be adjusted from 5 to -20 degrees Celsius, and these rooms are large enough to accommodate pallet transporters, making storage and retrieval faster. Additionally, our specialized temperature-controlled transfer vehicle has a capacity of 22,000 cubic meters, enabling it to retrieve any temperature-sensitive cargo while keeping it cool during transfer to the aircraft.

All cargo is thus quickly and accurately processed, sensitively handled, and safely stored until transfer to aircraft for loading, or picked up by their consignees. Retrieval is quick and assured through our computerized tracking system, which keeps track of all identity and relevant information for every item of cargo in our facility.

The best facilities for the best care

All facilities at THAI Cargo benefit from modern equipment and techniques, and are operated by highly-trained personnel who make your cargo their first priority. In our storage facility for customer's cargo, the use of Elevated Transfer Vehicles (ETV) assures maximum efficiency. These ETV effectively and safely manage your cargo until it is transferred to its outbound flight. Additionally, pallet transporters eliminate the need for using a forklift for additional cargo safety. The ETV storage facility has a capacity for 522 containers, up to 7 tons each, enabling us to handle all your cargo of any size.

Inbound and transit cargo is sent to safe storage using our computerized Automatic Storage and Retrieval System, or AS/RS, which uses a barcode tracking and inventory system to keep accurate track of your cargo. This system reduces the risk of inventory error and minimizes cargo transfer time.

THAI Cargo can also handle all kinds of special-needs cargo:

- **Dangerous cargo** can be handled safely and securely in special areas which are large enough for an entire pallet transporter-reducing handling and the risk of accidents.
- **Valuable goods** can be transported to our security cages, monitor constantly by cameras and security staff.
- **Automobiles** can be professionally handled by our well-trained staff to all kinds of cars from sport, luxury and production cars.

- **Even live animals** are no problem. They will be supervised with special care and attention by our staff to minimize stress in our special Live Animal Storage area.
- **Etc.**

Available Cargo Terminals in other airports

We are more than ready to handle your shipments not only in Suvarnabhumi, THAI Cargo also has cargo terminals in Chiangmai, Phuket, Krabi*, Hat Yai, Utapao Rayong Pattaya* and Mae Fah Luang Chiang Rai international airports (*Cargo Terminal availability is coming soon.) and ready to serve you as one stop service center nationwide. The network can be linked as single service provider to your needs for your freights.

Customs Opening Hours:

Mondays through Fridays at 08.30 – 12.00 hrs. and 13.00 – 16.30 hrs.

We are at your services:

THAI Cargo Terminal Service in Thailand
Contact : Marketing Warehouse Service
E-mail : cargo.gha@thaiairways.com

The logo for THAI CARGO features a stylized, colorful emblem on the left consisting of purple and yellow swirls with a pink teardrop shape in the center. To the right of this emblem, the words "THAI" and "CARGO" are stacked vertically in a large, light purple, serif font.

Cargo Terminal Information - BKK, CNX, HKT, HDY, CEI, KBV

Cargo Terminal Facilities and Equipment	Stations					
	BKK	CNX	HKT	HDY	CEI	KBV
Types of Handling Licenses (Domestic and/or International Cargo Service)	International & Domestic	International & Domestic	International & Domestic	Domestic	Domestic	Domestic
Total of Document and Operation Handling Staff	1,180 Staff, 1,008 Outsourced	21 Staff, 8 Outsourced	9 Staff, 33 Outsourced	4 Staff, 3 Outsourced	4 Staff, - Outsourced	1 Staff, 3 Outsourced
Cargo Terminal location	On airport at the front row from passenger terminal	On airport at the front row from passenger terminal	On airport at the front row from passenger terminal	On airport at the front row from passenger terminal	On airport at the front row from passenger terminal	On airport at the front row from passenger terminal
No. X-ray machine	13 X-Ray Machines	2 X-ray Machines	2 X-ray Machines	1 X-ray Machine	1 X-ray Machine	1 X-ray Machine
X-ray machine specification and included in TSA list	12 X-Ray Machines TSA Certified	NIL	NIL	NIL	NIL	NIL
No. of Explosive Tracing Device/ ETD	1 unit	2 unit	NIL	NIL	1 unit	2 unit
No. of Security staff per day	200 Persons / Day	3 Persons / Day	8 Persons / Day	2 Persons / Day	1 Person / Day	1 Person / Day
No. of Screening staff per day	62 Person / Day	NIL	2 Person / Day	2 Person / Day	1 Person / Day	1 Person / Day
No. of CCTV	330 CCTV	12 CCTV	32 CCTV	8 CCTV	Security controlled by Airport Authority	Security controlled by Airport Authority
Total Cargo Terminal space (Sq.m)	90,000 sq.m.	2,000 sq.m.	1,781 sq.m.	300 sq.m.	79 sq.m.	204 sq.m.
Cargo IT system	CHORUS	CHORUS	CHORUS	CHORUS	CHORUS	CHORUS
Provide IATA Cargo Interchange Message (FFM, FWB, FHL, FSU)	Fully Compliance	Fully Compliance	Fully Compliance	Fully Compliance	Fully Compliance	Fully Compliance
Quality standard certificates	TSA, ACC3, RA3, ISO 9001:2008, Regulated Agent by Thai Government, THAI Security Program, THAI Cargo Emergency Manual, THAI Dangerous Goods Manual	ISO 9001:2008, THAI Security Program, THAI Cargo Emergency Manual, THAI Dangerous Goods Manual, Applying RA3	RA3, THAI Security Program, THAI Cargo Emergency Manual, THAI Dangerous Goods Manual	THAI Security Program, THAI Cargo Emergency Manual, THAI Dangerous Goods Manual	THAI Security Program, THAI Cargo Emergency Manual, THAI Dangerous Goods Manual	THAI Security Program, THAI Cargo Emergency Manual, THAI Dangerous Goods Manual
Yearly Handling Capacity	1.25 Million Tons	20,000 Tons	20,000 Tons	3,600 Tons	3,000 Tons	2,000 Tons
No. of ULD Container Storage	4,700 Units on ULD and under roof facility	Pallet only	Pallet only	Pallet only	Pallet only	Pallet only
Mail Handling Terminal	18,000 sq.m. seperated from Cargo Terminal	Inside Cargo Terminal	Inside Cargo Terminal	Inside Cargo Terminal	Inside Cargo Terminal	Inside Cargo Terminal
DGR Area	Avialable	Avialable	Avialable	NIL	NIL	NIL
Freezers	Avialable	NIL	NIL	NIL	NIL	NIL
Coolroom	Avialable	Avialable	Avialable	Avialable	Avialable	NIL
VAL Strong Room	Avialable	Avialable	NIL	NIL	Avialable	NIL
Radioactive Room	Avialable	NIL	NIL	NIL	NIL	NIL
AVI Room	Avialable	NIL	NIL	NIL	NIL	NIL
No. of Truck Docks	119 Units	NIL	NIL	NIL	1 Unit	NIL

Updated on 01 March 2017