



Announcement

Subject : Notification of Revised Cut-Off Times

Thai Airways Cargo Terminal provide free storage charge for export cargo for 24 hours prior to departure for passenger flights and 48 hours prior to departure for freighter flights. To improve operational efficiency and ensure smooth cargo acceptance and security screening, Thai Airways Cargo Terminal kindly requests freight forwarders deliver shipments within these designated timeframes. This will help enhance operational readiness and reduce the risk of delays that may result in cargo missing scheduled flights.

1. Passenger Aircraft

- General Cargo: Cut-off time is 6 hours prior to Scheduled Time of Departure (STD).
- Perishable Cargo: Cut-Off Time is 4 hours prior to Scheduled Time of Departure (STD).
- TGForce (TGX) : Cut-Off Time is 4 hours prior to Scheduled Time of Departure (STD).

2. Freighter Aircraft

- General Cargo: Cut-off time is 8 hours prior to Scheduled Time of Departure (STD)
- Perishable Cargo: Cut-Off Time is 6 hours prior to Scheduled Time of Departure (STD).

Please note that the cut-off time will be counted from

- Cargo has successfully completed screening process and the time has been recorded in the Consignment Security Declaration (CSD). The time stated on the cargo weighing slip at acceptance station will not be considered.
- Cargo delivered after the designated Cut-Off Time will not be accepted into the warehouse under any circumstances.
- In case of cargo has already been weighed but has not yet undergone the security screening process, a new cargo booking must be made and the entire cargo acceptance, weighing and security screening processes must be restarted from the beginning.

These revised cut-off times will be effective from 01 July 2026 onwards.

Bangkok, June 15, 2026

Thai Airways International Public Company Limited

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