



Announcement

Subject : Cargo Acceptance at the Master Air Waybill (MAWB) Level

Following the joint meeting of AOT, TG, BFS, TAFA, ACBA and the Customs Department held on 26 May 2026 and 16 June 2026, it was resolved that freight forwarders shall deliver export cargo to the TG and BFS cargo acceptance areas at the Master Air Waybill (MAWB) level. This measure will be effective from 1 August 2026 to enhance operational standards and improve the efficiency of all parties involved.

Accordingly, Thai Cargo Terminal Operations hereby establishes the following operating procedures:

1. Freight forwarders must complete cargo segregation, affix Cargo Labels, weigh the cargo, count the number of cargo pieces and measure the dimensions of each package under both the MAWB and HAWB levels before entering cargo to XB-B3 Truck Dock. The attachment of Cargo Labels inside the XB-B3 cargo acceptance area is strictly prohibited.
2. All cargo under the same MAWB must be delivered together in a single shipment. Complete information for every HAWB must be entered into the FEMS system before delivery. All HAWB cargo under the same MAWB must be presented at the XB-B3 cargo acceptance area. Sorting cargo or waiting for additional HAWBs within the XB-B3 cargo acceptance area is strictly prohibited.
3. Freight forwarders must submit the Export Weight Slip Request for all HAWBs under the same MAWB to the XB-B3 staff at the same time. XB-B3 staff will continue to weigh cargo at the HAWB level and will complete the weighing process for all HAWBs under the same MAWB during the same operation. Cargo under HAWBs delivered after the weighing process will not be accepted for weighing.
4. Immediately after the weighing process has been completed, freight forwarders must proceed with the security screening of the cargo without delay.
5. Any cargo that does not meet the cut-off time must be immediately rebooked onto another flight and removed cargo from acceptance area to prevent obstruction of other cargo. Any cargo left in the warehouse for more than 2 hours without being removed from the warehouse will be subject to Storage Charges with reference to the Thai Cargo Terminal Operations Announcement dated 15 January 2026 regarding the storage charges applicable to shipments requested for return and/or MAWB number changes.
6. The warehouse does not permit freight forwarder to engage in the following activities.



- Leaving cargo within the XB-B3 cargo acceptance area without the weighing process.
- Cargo not being transferred to security screening immediately after the weighing process.
- Leaving cargo that has not passed security screening in the XB-B3 cargo acceptance area instead of returning cargo back immediately.
- Cargo was left overnight in the warehouse area without being weighed until 7:00 AM.
- Cargo without Cargo Labels were brought into the XB-B3 cargo acceptance area.

Should any non-compliance be identified, TG warehouse reserves the right to impose a Storage Charge with immediate effect.

These Cargo Acceptance at the Master Air Waybill (MAWB) Level will be effective from 01 August 2026 at 07.00 onwards.

Bangkok in July 10, 2026

Thai Airways International Public Company Limited

A handwritten signature in blue ink, consisting of a series of loops and a long horizontal stroke.

Mr. Naret Kerdprakobkul
Head
Cargo Terminal Operation